

PROPOSED PROVINCIAL FEES FOR NON INSURED SERVICES, PREVIOUSLY INSURED SERVICES AND MISCELLANEOUS SERVICES

Depending on complexity, an hourly rate may be substituted for the suggested fees

NON INSURED SERVICES

1. Reports and Administrative services

(excluding the exam)

Certificate	\$25
■ State of health	
■ Absence from work or school	
■ Return to work	

Medical report on printed form

■ Disability insurance.....	\$65 to \$125
■ Unemployment insurance.....	\$35
■ RRQ (Québec Pension Board).....	\$125 to \$255

SAAQ Reports (depending on complexity, an hourly rate may be substituted for the suggested fees)

■ Driver's licence.....	\$50 to \$125
■ Rapport médical initial.....	\$40
■ Rapport médical d'évaluation.....	\$125
■ Rapport médical d'évolution.....	\$125
■ Rapport médical des séquelles.....	\$75 to \$125
■ Other report.....	\$20 plus hourly rate

Completion of form for drugs of exception	\$30
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Administrative services

■ photocopies, first page*	\$10
■ additional pages.....	\$0.50 each
■ fax	\$20
■ long distance calls.....	\$5 plus cost
■ courier services	\$25 plus cost
■ missed appointment	\$30

Telephone consultation	\$25
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Prescription renewal

without medical visit	\$20
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2. Medico-administrative services, requested by a patient or a third party, including non-insured medical exam

■ Résumé of patient file	hourly rate
■ Evaluation of patient's fitness to drive a motor vehicle.....	\$120 to \$165
■ Camp, sports club, school, university	\$100
■ Insurance company (exam to assess eligibility)	\$200
■ Pre-employment or in course of employment.....	\$200

3. Non-insured medical service, including consultation or examination of a non-resident patient

■ Fees for exam	\$70 to \$230
■ Non-insured therapeutic or diagnosis service (wound repair, reduction, immobilisation)	\$70 to \$265
■ Drawing blood.....	\$30 to \$60

4. Accessory fees

(limited by section 1.1.4 of the General Preamble)

Medication and medical supplies

■ Xylocaïne for local anaesthesia.....	\$15
■ Topical anaesthetic or other medication for an eye wound	\$10
■ Medication applied to wound.....	\$10
■ Injectable medication (e.g. Graval®, epinephrine)	\$15
■ Médication for infiltrations, per site (e.g. Depo-Medrol®)	\$60
■ Liquid nitrogen, per site	\$10
■ Vaccine	according to cost
■ IUD.....	according to cost
■ Splint: ■ made to measure	\$30
■ prefabricated (Zimmer type)	according to cost
■ Figure-eight splint	\$30

5. Transport

Transportation of biological specimens	\$20
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6. Hourly rate (prior agreement required)

■ Medico-administrative activities	\$255
■ Medico-legal activities	\$400
■ Expertise.....	\$450

* This rate applies when making the copies involves pulling the chart and includes the cost of transmitting the copies by mail when necessary. Otherwise, the rate for additional pages applies from the first page.

The patient who believes that the amounts billed are for services insured under the Health Insurance Act can, within a year of payment, make a written claim for reimbursement to the Régie de l'assurance maladie du Québec. When it is of the opinion that the amounts billed are not allowed, the Régie reimburses the patient and recovers the same amount from the involved professional or third party

Version française disponible sur demande

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COMPLEMENTARY INFORMATION FOR PHYSICIANS

BILLING AND POSTING RATES

- In a private office, the participating physician or physician who has withdrawn must post, in view of the public in his waiting room, the price of services, supplies and accessory services that are prescribed or stipulated in the Agreement and that can be claimed from an insured person, as well as that of services that are not insured or that are reputed not to be insured services.
- No other amount that those posted may be claimed from an insured person.
- When payment is claimed from an insured person, an itemised bill must be provided, indicating the amount claimed for each service, supply or accessory service as well as each medical service that is not insured or reputed not to be insured.
- The posted fee schedule and each bill for services must refer to the recourse created by the first paragraph of section 22.0.1 of the Health Insurance Act allowing a person to request the reimbursement of amounts claimed without right.
- Failure to respect one of these obligations may result in the imposition of a fine on the physician or third party.

1. Administrative services

■ Telephone consultations

Before incurring costs, patients should be informed that a fee will be charged.

■ Renewal of prescription without a medical visit

Prescriptions should generally be made after an assessment by the physician. Depending on the type of prescription and the circumstances, a recent exam may be a sufficient basis for renewal or it may be reasonable to renew without the benefit of a new assessment if an office visit is scheduled shortly, for a known and non-urgent condition where, for example, interruption of drug therapy may harm the patient. A physician must be especially careful when prescribing psychoactive substances without the benefit of a fresh assessment.

■ Missed appointment

In order to bill, the physician must:

- Have advised the patient of his policy and of the amount charged;
- Provide an exception for unavoidable circumstances causing the patient to miss the appointment;
- Allow cancellation with 24 hours' notice.

The patient can require the physician to demonstrate that he has suffered a loss of income and that he was available at the time of the scheduled appointment.

4. Accessory fees

- We remind you that you must always inform your patient before incurring fees for billable services.
- Section 1.1.4 of the General Preamble prohibits billing a patient for unlisted additional fees. Hence the Cytobrosse® cannot be billed.
- CSST: Section 194 of the Act Respecting Industrial Accidents and Occupational Diseases prohibits any person from claiming an amount from a worker for any medical aid benefit covered by the CSST. Currently, some regional offices of the CSST nonetheless reimburse workers for the cost of medical services they have paid for, more often when the amounts involved are small and they were paid to a physician with a low volume of CSST activities.

6. Hourly rates

- **Medico-administrative activities** Hourly rate: \$255

Time spent managing a patient's file, either at the patient's request or that of a third party.

E.g. drafting a file résumé.

Note that the Quebec College of Physicians does not allow billing for the sorting of relevant elements from a chart when required to produce copies in response to a patient's request

- **Medico-legal activities**..... Hourly rate: \$400

Time spent preparing a file subject to litigation or liable to such, including court appearances, if necessary.

E.g. compiling factual information from a file or testifying to factual issues in the context of a divorce, a dismissal or a challenge to a will.

- **Expertise** Hourly rate: \$450

Time spent providing professional services as an expert.

E.g. drafting an opinion, Court appearance

A prior agreement regarding fees is required in order to bill for these services.

Note that a patient that disagrees with the rate charged for a professional service provided by a physician can call upon the procedure for the conciliation of accounts of physicians offered by the syndic of the College of physicians.

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